

Dear guests of Villa Dianthe,

It is gradually becoming known that it is expected that a good vaccine against the corona virus will be available at the end of 2020 or early 2021.

If this is indeed the case, it will be a reassurance to everyone, and in any case give hope that this ghost will soon be gone.

This will also be a huge relief for us, because we want nothing more than to receive our guests in a normal way again and to provide them with a pleasant stay.

But we also understand that there will still be some uncertainty, especially about the financial side, especially when you want to make or have made a booking.

We would therefore like to reassure you, and let you know, that we will still be flexible with the cancellation conditions in 2021, should unexpected problems arise.

In effect, it means that, when and in any way whatsoever, due to imposed government measures it is impossible to stay, we will again compensate you by issuing a voucher, for the total amount you have paid (in advance).

This voucher is valid for a subsequent stay in 2021 or 2022.

In exceptional cases, we will, if necessary, proceed to a refund later.

For all other cancellations, which arise from personal circumstances, the usual conditions remain in force, and we recommend that you take out travel / cancellation insurance.

Let's hope that the content of this letter does not have to be applied, and that we can all go on holiday again in the new year, healthy and above all carefree!

Sincerely,  
Noud and Gabi  
Villa Dianthe