

Booking Terms & Conditions Villa Dianthe

Booking & Payment

The minimum rental period is 7 days, you can determine the arrival and departure days yourself.

After you have sent your reservation request, you will receive an application form by e-mail, if the accommodation is available in the desired period, with the request to make a deposit of 20% of the total rent.

If the accommodation is not available, we will contact you to find an alternative.

The reservation is only legally a fact when, within 7 days after reservation, 20% of the total rent has been received in our bank account as a deposit.

If the deposit is not received within 7 days, your booking will be cancelled.

After receipt of the deposit, we will send you a reservation confirmation for the relevant accommodation.

50% of the remaining amount must be paid at least 4 weeks before arrival.

The remaining 50% must be transferred 10 days before departure or paid in cash on arrival.

On the spot you can arrange any extras such as the use of the air conditioning.

Your Details

To complete the booking confirmation we need the following information:

- Your email address
- A mobile phone number where you can be reached during your stay
- The flight data of outward and return flights (numbers and times).
- When not applicable, an estimated time of arrival.

Last-minute bookings

For last-minute bookings, different stipulations may apply for payment.

If you book last minute you will be informed about the conditions that apply at that time.

You can also contact us directly (see contact page at www.villadianthe.com).

Cancellations

Cancellations are made according to the conditions below.

Please contact us as soon as possible in case of cancellation.

The date of your cancellation will be the date on which we receive written confirmation of your cancellation.

Cancellation fees

Number of days before the day of departure - Costs (% of total rent)

- More than 60 days, the amount of the deposit, 20%
- 60 - 30 days 50%
- 30 - 0 days 100%

We advise you to make an insurance contract when you book.

Such insurance can cover these costs. Please check the conditions of the cancellation insurance.

Arrival and departure

You can generally check in from 1 pm. On the day of departure you need to check out before 11:00 am.

We will send you a voucher and directions about 10 days before departure.

Transfers

We can book transport from the airport to the accommodation (taxi or rental car) for you. If you want to use this, please indicate this on the reservation form, or in the email. We will then contact you about the various options.

Your stay

The prices mentioned on the website include electricity, water, tourist tax, change of towels etc. two times a week, change of bed linen once a week, final cleaning and all local taxes.

Air conditioning is available for a fee.

During your stay you can contact us daily for questions, information about the accommodation or the area and to book excursions or a rental car.

Damage and nuisance

You are responsible for third-party and travel insurance.

All guests are expected to behave in a manner that does not cause any danger or inconvenience and does not damage the accommodation.

In case of damage, nuisance, theft, extra cleaning costs and the like, these extra costs will be charged.