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## Booking Terms & Conditions Villa Dianthe

### Booking & Payment

The minimum stay is 7 days. Fixed changeover days are Friday and Sunday, exceptions may be possible; contact us if you would like to arrive on a different day.

After sending the booking form, you will receive a confirmation email and invoice (if the accommodation is available for the requested period). A deposit of 20% of the total payment must be paid within 10 days. If the deposit is not paid in time we will cancel your booking.

After receiving the deposit we will send you the booking confirmation. The remaining 80% of the payment must be paid 4 weeks before arrival. Paying cash is also possible, please contact us.

### Last-minute bookings

Payment conditions may vary for last minute bookings. Upon making your last-minute booking you will be informed on the conditions applying, or contact us now for more details.

### Cancellation

Cancellation terms and conditions apply according to the Greek National Tourist Organisation (EOT – Elliniko Organismo Turismo). Contact us immediately in case of a cancellation. Your cancellation is effective from the date we receive your written confirmation. The cancellation charge is set out below.

Number of days before day of departure	Charges (% of the total costs)
More than 30 days	20%
30-1 days	50%
Day of departure	100%

We advise you to purchase adequate travel insurance at the time of your booking, which can cover these costs (terms and conditions apply). It is your responsibility to ensure that the insurance cover you purchase is adequate for your particular needs.

### Arrival and departure

Check-in is after 1pm, check-out at 11am. Flights and transportation to the accommodation can be arranged for you, indicate this on the booking form if you would like us to do so. If you arrange your own transportation to the accommodation a route description will be provided to you about two weeks before arrival.

### Your stay

Prices for Villa Dianthe's apartments include: electricity, water, tourist tax, change of towels (2 times a week) etc., weekly change of bed linen, cleaning and all local taxes. Air-conditioning is available at additional charge. During your stay, our representative is in Mirtos to answer your questions, give you more information and book tours and rental cars. The rental car can be picked up and/or dropped off at the airport, or can be delivered to your accommodation.

### Behaviour and damage to the accommodation

You are recommended to have personal insurance that covers you for accidental damage and personal liability. We expect all clients to have consideration for other people. You or any member of your party should not behave in such a way as to cause or be likely to cause danger, upset or distress to any third party or damage to property. In the event of any damage, breakage, loss, additional cleaning or other costs caused by you or any member of your party charges can be made.